



Massachusetts Transgender Political Coalition

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How to File a Complaint Regarding Gender-Based Housing or Employment Discrimination

How the MCAD Process Works

A charge of gender-based discrimination* must be filed in person at the Massachusetts Commission Against Discrimination (MCAD). If you believe you have been discriminated against, you should go directly to one of the MCAD locations in Boston, Worcester or Springfield within 300 days of the incident.

What you should bring?

Bring any relevant names, dates, addresses, telephone numbers, witnesses' names; and any other paperwork that will help investigate and establish your allegation of unlawful discrimination.

For employment: Have your employer's name, address, the approximate number of employees and name of parent company.

For housing: Have the landlord's or property manager's name and/or the real estate agent's name.

For public accommodations: Bring the name of the owner or manager of the establishment.

Office Hours- 8:45am- 5:00pm Monday- Friday

(Most claims take about 1 hour and 45 minutes to complete from start to finish.)

MCAD Boston- (617) 994-6000

John McCormack Building/ One Ashburton Place/ 6th Floor/ Room 601/ Boston, MA 02108

MCAD Worcester- (413) 739-2145

Worcester City Hall/ 455 Main Street Room 100/ Worcester, MA 01608

MCAD Springfield- (508) 799-8010

436 Dwight Street/ 2nd Floor/ Room 220/ Springfield, MA 01103

***Transgender Discrimination currently falls under "Sex" discrimination and/or Disability discrimination under the MCAD regulations.**

**Massachusetts CITY Human Rights Commissions
(Local Human Rights Commissions besides MCAD)**

Arlington

Whittemore-Robbins House
670R Mass. Avenue
Arlington, Ma 02476
Tel: 781-316-3250

Brookline

Stephen Glover Train Memorial Center
11 Pierce Street
Brookline, MA 02445
Tel: (617) 730-2330

Cambridge

51 Inman Street
2nd Floor
Cambridge, MA 02139
Tel: (617) 349- 4396

Fitchburg

718 Main Street Fitchburg, Mass. 01420
Tel: (978) 345-9565

Malden

200 Pleasant Street
Malden, MA 02148
Tel: (617) 397-7050

**Medford (Home to Mass Association of
Human Rights and Resources)**

City Hall Room 214
85 George P. Hasset Dr.
Medford, MA 02155
(781) 393-2501

Melrose

562 Maine Street
Melrose, MA 02176
Tel: (617) 665-4500 ext: 147

New Bedford

181 Hillman Street
Bldg. 9, Room 103
New Bedford, MA 02740
Tel: (508) 979-1446

Pittsfield

51 Worthington Street
Pittsfield, MA 01201
Tel: (413) 442-6826

Somerville

City Hall Annex
50 Evergreen Avenue
Somerville, MA 02143
Tel: (617) 625-6600

Worcester

455 Main Street, Room 408
Worcester, MA 01608
Tel: (508) 799-1186

Fair Housing Center of Greater Boston

59 Temple Pl # 1105
Boston, MA 02111
(617) 399-0491

**Boston Area Equal Employment
Opportunity Commission**

John F. Kennedy Federal Building
475 Government Center
Boston, MA 02203