How to File a Complaint Regarding Gender-Based Housing or Employment Discrimination

How the MCAD Process Works
A charge of gender-based discrimination* must be filed in person at the Massachusetts Commission Against Discrimination (MCAD). If you believe you have been discriminated against, you should go directly to one of the MCAD locations in Boston, Worcester or Springfield within 300 days of the incident.

What you should bring?
Bring any relevant names, dates, addresses, telephone numbers, witnesses’ names; and any other paperwork that will help investigate and establish your allegation of unlawful discrimination.

For employment: Have your employer’s name, address, the approximate number of employees and name of parent company.
For housing: Have the landlord’s or property manager’s name and/or the real estate agent’s name.
For public accommodations: Bring the name of the owner or manager of the establishment.

Office Hours- 8:45am- 5:00pm Monday- Friday
(Most claims take about 1 hour and 45 minutes to complete from start to finish.)

MCAD Boston- (617) 994-6000
John McCormack Building/ One Ashburton Place/ 6th Floor/ Room 601/ Boston, MA 02108

MCAD Worcester- (413) 739-2145
Worcester City Hall/ 455 Main Street Room 100/ Worcester, MA 01608

MCAD Springfield- (508) 799-8010
436 Dwight Street/ 2nd Floor/ Room 220/ Springfield, MA 01103

*Transgender Discrimination currently falls under “Sex” discrimination and/or Disability discrimination under the MCAD regulations.
Massachusetts CITY Human Rights Commissions
(Local Human Rights Commissions besides MCAD)

**Arlington**
Whittemore-Robbins House
670R Mass. Avenue
Arlington, MA 02476
Tel: 781-316-3250

**Brookline**
Stephen Glover Train Memorial Center
11 Pierce Street
Brookline, MA 02445
Tel: (617) 730-2330

**Cambridge**
51 Inman Street
2nd Floor
Cambridge, MA 02139
Tel: (617) 349-4396

**Fitchburg**
718 Main Street Fitchburg, Mass. 01420
Tel: (978) 345-9565

**Malden**
200 Pleasant Street
Malden, MA 02148
Tel: (617) 397-7050

**Medford (Home to Mass Association of Human Rights and Resources)**
City Hall Room 214
85 George P. Hassett Dr.
Medford, MA 02155
(781) 393-2501

**Melrose**
562 Maine Street
Melrose, MA 02176
Tel: (617) 665-4500 ext: 147

**New Bedford**
181 Hillman Street
Bldg. 9, Room 103
New Bedford, MA 02740
Tel: (508) 979-1446

**Pittsfield**
51 Worthington Street
Pittsfield, MA 01201
Tel: (413) 442-6826

**Somerville**
City Hall Annex
50 Evergreen Avenue
Somerville, MA 02143
Tel: (617) 625-6600

**Worcester**
455 Main Street, Room 408
Worcester, MA 01608
Tel: (508) 799-1186

**Fair Housing Center of Greater Boston**
59 Temple Pl # 1105
Boston, MA 02111
(617) 399-0491

**Boston Area Equal Employment Opportunity Commission**
John F. Kennedy Federal Building
475 Government Center
Boston, MA 02203